



Wings of Wisdom

Metro Aviation University

July 2026

This newsletter is your go-to guide for staying up to date with everything happening at Metro University — from leaderboard frontrunners and standout insights to helpful tips and relevant resources. *Wings of Wisdom* is here to help you stay informed, stay engaged, and stay ahead!

Because let’s be real — staying in the know isn’t just important, it’s the secret sauce to success. But wait... there’s more!

Stay connected with Metro U by logging in to Wildsparq regularly, joining the conversation on the team stream, and engaging with your peers. Remember — the more you put in, the more you’ll get out of it!

Scroll down to read a message from Metro’s Vice President, Todd Stanberry.

Buckle up! Wings of Wisdom is ready for takeoff! 🚁



Check out the Leaderbo...

Leaders' Library

Looking for your next great read? We recommend *Unreasonable Hospitality: The Remarkable Power of Giving People More Than They Expect* by Will Guidara.

This inspiring book explores how going above and beyond for others can create meaningful experiences, strengthen relationships, and leave a lasting impact—both personally and professionally. Whether you're in leadership or a support role, you'll find practical insights that can be applied in your everyday work.

If you're interested, grab a copy and see what resonates with you! [Purchase Here](#)

Wildsparq Tips

Have you taken advantage of the Individual Learning Plans in Wildsparq yet? This is a great way to go on your own leadership journey outside of the monthly content!

Get The Leadership Sparq Podcast in Your Inbox Every Morning!

Sign up now to receive each new 3–5 minute episode directly in your email.

Sign Me Up!

Level Up Your Leadership

This quarter, ask one team member: *"What's one thing I could do differently to better support you?"* Listen with curiosity and choose one action to implement.

Make it a goal to recognize at least one person each week for something they've done well. Specific, sincere recognition can have a lasting impact.

Replace one answer with a question. Instead of solving a problem for someone, ask, *"What do you think is the best next step?"* Empower others to think through solutions.

Schedule a 15-minute check-in with each member of your team this quarter. Focus on them, not the work. Ask about their goals, challenges, and how you can support them.

Identify one process that slows your team down and work together to improve it. Small improvements can create big results over time.

Read one leadership article, listen to a podcast, or watch a webinar this quarter. Share one key takeaway with your team.

Before the end of the quarter, write a handwritten note or send a thoughtful email thanking someone whose efforts often go unnoticed.

Step outside your comfort zone by taking on one new challenge or learning a new skill that will help you grow as a leader.

Metro U Masterclass

Exclusive Event for Metro U Students

SEPTEMBER 9, 2026 | 10:00-11:00am CST

SEPTEMBER 23, 2026 | 2:00-3:00pm CST

Join us for an exclusive Metro University Masterclass designed specifically for Metro U students! Don't miss this opportunity to gain valuable insights.

Please note that both sessions will cover the exact same content. To accommodate everyone's schedule, we are offering two time slots—simply choose the one that works best for you!

More details and calendar invites coming soon!

Leadership Spotlight

We asked all Metro U Team Leaders to nominate a team member who truly stands out for their commitment to growth, leadership, and continuous improvement. From those nominations, one individual was selected. We're excited to share the winner below:

Congratulations, Nicole Arizmendi! 

Nicole will be receiving a special gift from the Executive Team in recognition of her dedication, effort, and positive impact within Metro U. Below is a message from her leader highlighting why Nicole was nominated:

"Nicole has been dedicated and consistent in all areas of MetroU since day one. Completing course work, attending and contributing to team meetings (providing some great insights and ideas!) and excellent communication. She is the leader-in-waiting for the next semester of Metro U"

We are incredibly proud of the drive and dedication demonstrated across Metro U. Your willingness to grow, apply leadership skills, and step up makes a real difference. Keep up the great work, your passion and commitment are shaping the leaders of tomorrow.

Soar & Share

A Message from Todd Stanberry:

My Fellow Metro U Students –

What the heck happened to the first six months of 2026???

Wow.

The last time I wrote to you, we were all pontificating (or thinking about pontificating, anyway) our New Year's resolutions. Now we're all in the throws of summer and all that comes with it (hopefully mostly good!)

I don't know about you, but in many ways, summertime around my house seems more chaotic than the "normal" schoolyear. Kids are out of their routine, if yours play a sport, there's usually some kind of summer component to that. If not, I'm sure they do some kind of camp or church retreat, and if you don't have kids, your friends or other folks are likely craving your attention more than usual – wanting to plan a trip or even just a gathering – during what is undoubtedly the busiest time of year for us in terms of the work we do. However, I see a wonderful opportunity for us amidst all this crazy...

My team's lesson this month was on creating "Fanatical Moments." Now, before you get too concerned, we're not talking about *those* kinds of fanatics (religious or political extremists – which is too often where people's minds go when they hear the term). No, we're actually talking about a GOOD type of fanatical. If you Google the term, you get this: "...having an extreme, unreasonable, or uncritical enthusiasm and devotion to a cause, belief, or hobby."

Let that sink in for a second.

Now, consider this: In his book *Unreasonable Hospitality* (a book I believe we've recommended; starting to see a theme, here?) by Will Guidara, who also happens to be one of the owners of Eleven Madison Park – literally the NUMBER ONE RESTAURANT IN THE WORLD in 2017 – Will overheard a customer one night wishing they had eaten a classic New York City street hot dog. He immediately ran down the street, bought a \$2 hot dog from a street vendor, then had his award-winning, fine-dining kitchen plate it. Another evening, a server overheard a woman telling her friends she would have to interrupt their dinner to run and feed the parking meter. The server promptly replied that he would gladly take care of that so they could continue enjoying their evening together (this practice incidentally become a regular occurrence at Eleven Madison Park!)

These are only two quick stories amid many, many more, but hopefully you are beginning to understand what is meant by "fanatical," or better said "unreasonably hospitable." You

see, Will Guidara didn't become famous for owning a restaurant only because of how amazing their food tastes. Yes, of course that is important, but the driving factor is the EXPERIENCE that he creates at his restaurant. The **deeply personal moments** he goes to UNREASONABLE lengths to create are what sets him apart from other restaurants, but more importantly, make his guests want to come back again, and again, and again.

So, back to the wonderful opportunity I mentioned...

We can all agree that we are PROUD of Metro and what we have all collectively built and continue to work so very hard at making better each and every day (the “cause” in the definition above). I have ZERO doubt in this part when it comes to you, my beloved Metro family. So, I challenge us to find the “extreme, unreasonable, or uncritical enthusiasm” part and RUN with it. And, the fact that we are all in the middle of summer, and high flight volumes, and 250th Fourth of July/World Cup barbeques, and you name it, we are busy – this is the BEST (and most unsuspecting) time to catch someone off guard with a random “grace note” of a moment. And here’s the best part: It doesn’t even have to be anything big or extravagant. In fact, I think it’s actually the smallest, *least* extravagant things that can often make the biggest impact (think \$2 hot dog or \$0.50 in a parking meter!) It’s not the size of the gesture, but the gesture itself that people remember. So, let’s CREATE SOME MOMENTS for each other (and maybe for our customers too). I think you’ll be pretty amazed at what happens next...

Leaders READY!

Todd Stanberry, The
Radicals



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