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# Wings of Wisdom

Metro Aviation University

April 2025

This newsletter is your go-to guide for keeping up with all things Metro U/Wildsparq at Metro University — from leaderboard frontrunners and standout insights to helpful tips and relevant resources. *Wings of Wisdom* is here to help you stay informed, stay engaged, and stay ahead!

Because let's be real — staying in the know isn't just important, it's the secret sauce to success. But wait... there's more!

Stay connected with Metro U by logging in to Wildsparq regularly, joining the conversation on the team stream, and engaging with your peers. Remember — the more you put in, the more you'll get out of it!

Scroll down to see a message from Metro COO, Kenny Morrow.

Buckle up! Wings of Wisdom is ready for takeoff!



Check out the Leaderboard!

## Leaders' Library

Each quarter, we dive into a thought-provoking read together as a community.

#### What We're Reading: *I Love It Here* by Clint Pulver – <u>Purchase Here</u>

Grab your copy and read along with us! It's more than just a book — it's a chance to spark conversation, share insights, and grow together.

### Wildsparq Tips

#### Did you know?

When logged into the Wildsparq site or app, you can access the directory to learn more about each Metro U student. Whether you want to read their personal story or legacy statement, see which team they're on, or review their DISC assessment — it's all there for you to explore!

# Metro U Masterclass Opens the Books on Air-Medical Business

Metro U's latest Masterclass pulled back the curtain on the financial side of airmedical operations, giving attendees a rare look into business models, revenue strategies, and the impact of legislation like the No Surprises Act. Participants praised the engaging and informative session, with one attendee sharing, *"It was* 

fascinating to learn about the details involved in an air ambulance flight, particularly how they relate to insurance billing and customer revenue." Another remarked, "This webinar is a very good example of Transformational Leadership... it proves Metro's commitment to its people by empowering trust with

**high-level knowledge.**" Participants walked away with a stronger understanding of the No Surprises Act, how hospital systems structure their programs, and the many factors that influence air-medical profitability. The interactive Q&A and approachable tone made complex financial topics accessible and relevant. With overwhelmingly positive feedback and growing demand, Metro U is proud to continue delivering learning opportunities that support professional growth and organizational transparency.

Stay tuned-many attendees are already asking for more sessions like this!



This Metro U student grew up in Pennsylvania, has a knack for remodeling

homes, and even studied at the Pittsburgh Institute of Aeronautics.



### Hint: "Personal Story"

We'll reveal the answer in the next issue!

### Soar & Share

I've really enjoyed the Team Stream the last couple of months. There is one class studying the concept of Multiply Leaders while another class is discussing the power of Stories, another class is studying the importance of Communicating With Clarity and yet another class is wrestling with the concept of Change. These are all powerful topics with many lessons to be learned.

Once upon a time, I thought that learning to become a leader could happen in a finite period of time. Sort of like getting a diploma or degree or certification. If Metro U has taught me anything, it has taught me that learning to become a leader (or better leader) is a never- ending journey. And I don't say this from a position of defeat. Quite the contrary. I have thoroughly enjoyed the journey with you and look forward to continuing the journey with

you.

When I was in my 20's and thought that I was 8 feet tall and bullet proof, my Dad, who would have been in his 50's (about the same age as I am now), would speak of "working smarter, not harder" and learning the power of leverage when lifting heavy objects. Not only do these concepts apply to physical labor, but I believe that they apply to being a leader. Lead smarter, not harder. Use your leverage as a leader to make our lives safer and better. I genuinely believe that we are doing this by continuing our journeys through Metro U. What makes it even better is that we get to travel this path together.

Keep on learning and keep on leading!

Leaders ready!



Kenny Morrow, Seal Team 7